



Aftercare Service Profiles

Aboriginal Aftercare State-wide Service (AASS) — Uniting

Eligibility

Aboriginal young people who have left or about to leave Out-of-Home Care (OOHC):

- living in NSW
- 15 to 25 years of age
- who have left statutory out-of-home-care

Services provided

Direct support, information and resources to assist young people to transition to independence, including:

- assistance talking to government and non-government agencies, including the OOHC provider
- support for housing, education, health, budgeting, parenting, legal issues
- referrals to other agencies as required (e.g. counselling)
- assistance to improve living skills to increase their ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance, financial applications to the Department of Family and Community Services (FaCS) and our Aboriginal Aftercare State-wide Service brokerage scheme
- support for young people to access and read their FaCS file
- cultural or Aboriginal identification matters

The length of support provided is 6 to 12 months. A young person can be re-referred & access AASS assistance at any time until they turn 25.

Leaving care consultancy:

The service also provides consultancy to OOHC providers to develop culturally appropriate leaving care plans prior to leaving care, based on the young person's input and needs and assistance with accessing aftercare financial support (from age 16).

Referral process

Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral). A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

State-wide, New South Wales.

Primary contact

Intake: Phone 1800 339 719

Email jaanimilienquiries@uniting.org

ALIVE — CatholicCare Sydney**Eligibility****Young people aged 16-25 years of age who meet the following criteria:**

- the young person must accept support from an ALIVE casework and be actively working on a case plan and exit plan
- engaged in at least 25hours week activity (work or study)
- have capacity for semi-independent living and form of income to pay rent (e.g., wage or Centrelink income support)

Additionally ONE of the following criteria must be met:

- leaving care or previously in care
- known to Family and Community Services (FaCS), but who are not/were not formally put into out-of-home care
- homeless or at risk of being homeless

Services provided**Direct support, information and resources to assist young people transitioning from care, including:**

- short to long term outreach casework support
- support for housing, education, health, budgeting, parenting, legal issues and identity documents
- assistance talking to government and non-government agencies, including the OOHC provider
- birth family relationships and establishing networks
- support managing life barriers such as mental health and alcohol and other drug issues
- referrals to other agencies as required, including counselling
- assistance to improve living skills to increase young people's ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to FaCS
- review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
- support for young people to access their FaCS file, file reading and related counselling

Accommodation and transitional housing (12-18 months tenancy):

- Rose Gallagher (shared accommodation – 2 x 3 bedroom properties in Inner West)
- Independent living in social housing properties (available through nomination rights) and subject to case management from service

Note: this is not crisis accommodation.

Referral process

Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral).

Service area

FaCS South Eastern Sydney District and FaCS Sydney District.

Primary contact

Intake: Phone 0407 885 064 (not text service)

ALIVE: Phone 02 9509 1111

Aftercare Service — CatholicCare Hunter-Manning

Eligibility

Young people who have left Out-of-Home-Care or who are preparing to transition from care:

- 15-25 years of age
- minimum 12 months Parental Responsibility (PR) to the Minister
- residing or moving into serviced areas (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
 - support for housing, education, health, budgeting, parenting, legal issues and identity documents
 - assistance talking to government and non-government agencies, including the OOHC provider
 - birth family relationships and establishing networks
 - support managing life barriers such as mental health and alcohol and other drug issues
 - referrals to other agencies as required, including counselling
 - assistance to improve living skills to increase young people's ability to live independently
 - support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
 - review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
 - support for young people to access their FaCS file, file reading and related counselling
- Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Referral process

Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral). A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

Local Government areas of Newcastle, Lake Macquarie, Port Stephens, Maitland, Cessnock, Dungog, the Upper Hunter, Singleton, Greater Taree and Muswellbrook.

Primary contact

Intake: Phone 02 2923 0600

Email aftercare@catholiccare.org.au

PACT Leaving Care After Care Service — CatholicCare Sydney

Eligibility

Young people who have left Out-of-Home-Care or who are preparing to transition from care:

- 15-25 years of age and willing to accept support
- Minimum 3 months Parental Responsibility to the Minister
- Residing or moving into the service area (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
- support for housing, education, health, budgeting, parenting, legal issues and identity documents
- assistance talking to government and non-government agencies, including the OOHC provider
- birth family relationships and establishing networks
- support managing life barriers such as mental health and alcohol and other drug issues
- referrals to other agencies as required, including counselling
- assistance to improve living skills to increase young people's ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
- review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
- support for young people to access their FaCS file, file reading and related counselling

Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Leaving care consultancy:

PACT offer consultancy to NGOs and FaCS to assist in future planning (for young people aged 15 and over). This usually occurs when the young person has disengaged from their OOHC provider and requires a LCP. No casework is provided at this stage.

Referral process

Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral). A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

Eastern Suburbs and Botany Area, City and Inner West, St George and Sutherland Shire.

Primary contact

Intake: Phone 0407 885 064 (not text service)

PACT: Phone 02 8700 3333 Fax 02 8700 3390

ACE AfterCare — Uniting

Eligibility

Young people who have left Out-of-Home-Care or who are preparing to transition from care:

- 15-25 years of age
- minimum 3 months Parental Responsibility (PR) to the Minister
- residing or moving into serviced areas (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
- support for housing, education, health, budgeting, parenting, legal issues and identity documents
- assistance talking to government and non-government agencies, including the OOHC provider
- birth family relationships and establishing networks
- support managing life barriers such as mental health and alcohol and other drug issues
- referrals to other agencies as required, including counselling
- assistance to improve living skills to increase young people's ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
- review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
- support for young people to access their FaCS file, file reading and related counselling

Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Leaving care consultancy:

ACE offer consultancy to NGO OOHC providers and FACS to assist in future planning for the young person prior to leaving care, based on the young person's input and needs and assistance with accessing aftercare financial support. Casework is not provided at this stage.

Referral process

Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral). A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

South West Sydney: Community Service Centre (CSC) areas of Bankstown, Bowral, Campbelltown, Fairfield, Ingleburn and Liverpool.

Southern Region: CSC areas of Wollongong, Shellharbour, Nowra and Ulladulla.

Primary contact

Intake South West Sydney: Phone 02 4628 3199

Intake Southern Region: Phone 02 4220 1130

Central enquiry email address: ACEAfterCare@uniting.org

Aftercare Resource Centre (ARC) — Relationships Australia

Eligibility

Young people who have left Out-of-Home-Care or who are preparing to transition from care:

- 15-25 years of age and willing to accept support
- Minimum 3 months Parental Responsibility to the Minister
- Residing or moving into the service area (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
- support for housing, education, employment, health, budgeting, parenting, legal issues and identity documents
- assistance talking to government and non-government agencies, including the OOHC provider
- birth family relationships and establishing networks
- support managing life barriers such as mental health and alcohol and other drug issues
- referrals to other agencies as required, including counselling
- assistance to improve living skills to increase young people's ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
- review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
- support for young people to access their FaCS file, file reading and related counselling

Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Leaving care consultancy:

ARC offer consultancy to NGOs and FaCS to assist in future planning (for young people aged 15 and over). This usually occurs when the young person has disengaged from their OOHC provider and requires a LCP. No casework is provided at this stage.

Referral process

ARC's referral form can be downloaded from their website: <http://www.nsw.relationships.com.au/ourservices/services-library/arc.aspx> Referrals can be made directly by a young person, FaCS, NGOs, foster carers, friends & family (with the consent of the young person there are no restrictions on who can make a referral). A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

Western Sydney (Auburn to Blackheath), North Sydney (Hills District, North Shore/Beaches, Northern Suburbs) and Central Coast (start of M1 to Lake Macquarie).

Primary contact

Intake: Phone 1800 656 884

Email arc@ransw.org.au

Burnside Western Sydney Aftercare — Uniting

Eligibility

Young people who have resided in an Out-of-Home-Care (OOHC) service run by Uniting Burnside:

- 18-25 years of age and willing to accept support
- Living in the service area (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
- support for housing, education, health, budgeting, parenting, legal issues and identity documents
- assistance talking to government and non-government agencies
- birth family relationships and establishing networks
- support managing life barriers such as mental health and alcohol and other drug issues
- referrals to other agencies as required (e.g. counselling)
- assistance to improve living skills to increase young people's ability to live independently
- support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
- review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
- support for young people to access their FaCS file, file reading and related counselling

Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Leaving care consultancy:

Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Referral process

Referrals are only accepted from either the Uniting Burnside Residential care or Foster care programs. Previous Uniting Burnside services users can self-refer before the age of 25. A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

Katoomba is the Western boundary, Hornsby in the Northern boundary and any area within the boundaries of Central Sydney. (South Western Sydney is covered by ACE).

Primary contact

Intake: Phone 02 9768 6888

Email Lynette Clark — lyclark@uniting.org

Burnside Mid North Coast Aftercare — Uniting

Eligibility

Young people who have resided in an Out-of-Home-Care (OOHC) service run by Uniting Burnside:

- 18-25 years of age and willing to accept support
- Living in the service area (see below)

Services provided

Direct support, information and resources to assist young people transitioning from care, including:

- short to long term outreach casework support
 - support for housing, education, health, budgeting, parenting, legal issues and identity documents
 - assistance talking to government and non-government agencies
 - birth family relationships and establishing networks
 - support managing life barriers such as mental health and alcohol and other drug issues
 - referrals to other agencies as required (e.g. counselling)
 - assistance to improve living skills to increase young people's ability to live independently
 - support with applications for financial or brokerage assistance, including accessing the Transition to Independent Living Allowance and financial applications to the Department of Family and Community Services (FaCS)
 - review of Leaving Care Plan (LCP), if not endorsed or does not meet needs of the young person
 - support for young people to access their FaCS file, file reading and related counselling
- Assistance is also targeted to Indigenous young people to connect with identified Indigenous groups or referral to other appropriate agencies, as required.

Referral process

Referrals are only accepted from either the Uniting Burnside Residential care or Foster care programs. Previous Uniting Burnside services users can self-refer before the age of 25. A young person can be re-referred and access assistance at any time until they turn 25. Participation in the program is voluntary.

Service area

Mid North Coast between Taree and Coffs Harbour.

Primary contact

Intake: Phone 02 6581 6600

Email Lynda Edgar — ledgar@uniting.org